



Victim Compensation – What is it?

Victim Compensation in Nebraska is called “Crime Victim’s Reparations” and we assist claimants with approved crime types recover costs associated with compensable expenses. This is an application process, just because someone applies doesn’t guarantee payment. We are payor of last resort. We **are not** an insurance company, and we **are not** associated with DHHS, Medicaid or Medicare. We have a list of statutes that govern our program, and we operate under the Nebraska Administrative Code Title 80, Chapters 1-5. We are a State Agency housed in the Nebraska Commission on Law Enforcement and Criminal Justice.

Victim Compensation – Why do you need information from us?

Believe it or not – fraud is a real concern. CVR statutes, rules and regulations, and policy requires us to confirm with providers that the billing is accurate, that the costs are associated with the crime, that insurance has been applied (we always hope the uninsured will be granted a discount) and that we are paying the correct providers/claimants. If the billing is in collections, we need your help because we need to know if any payments have been made to collections on the bill. We also need to know who paid the bill. If there is an outstanding balance on crime related services on their account, or in collections, we pay you directly once the claim is approved. If the claimant has paid you already, we reimburse them once the claim is approved. We are not allowed to pay collections agencies.

Victim Compensation – Why are you requesting such old billing?

Victims of crime have up to two-years to apply to the program. There is also good cause written into statute - meaning the crime and services could have happened many years ago. Sadly, a lot of the time the older billing is in collections, however, we have no authority to intervene with collections. We are about a year behind on claims.

Victim Compensation – Why does it take you so long to process payments?

All claims go into a CVR queue. Two people staff and run this statewide resource. Our bandwidth doesn’t allow for quick turnaround in processing claims.



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CORE PROGRAM

Commission Victim Support and
Programs Coordinating Team

Support • Safety • Prevention