

GrantVantage and Browsers

NEBRASKA

Purpose

- The purpose of this PowerPoint is to provide users with some information and tips on GrantVantage and some trouble shooting if necessary.
- Identify the 4 portals that users will access while managing their grant with GrantVantage, which browsers to use and provide examples of issues and how you can resolve those issues.

GrantVantage

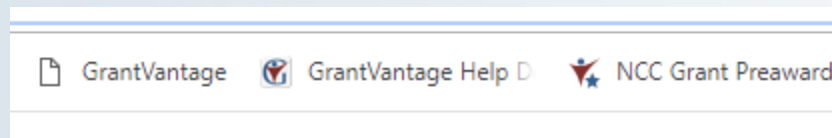
- GrantVantage is made of 4 different portals:
- 1. GrantVantage Training Portal, this is used for certification for a GrantVantage license and the URL (link) is provided by GrantVantage support. Users will only use the link to complete training.
- 2. GrantVantage Help Desk - <https://support.grantvantage.com> Users can utilize this as a guide to get familiar with GrantVantage and contact GrantVantage support
- 3. GrantVantage Post Award - <https://ncc.crm9.dynamics.com/main.aspx> This portal is used to manage the grant after money has been awarded (disbursements, objectives, grant activities, etc.)

GrantVantage Cont'd

- 4. GrantVantage Preaward - <https://ncc.grantvantage.com/login> This portal is used to apply for new grant opportunities

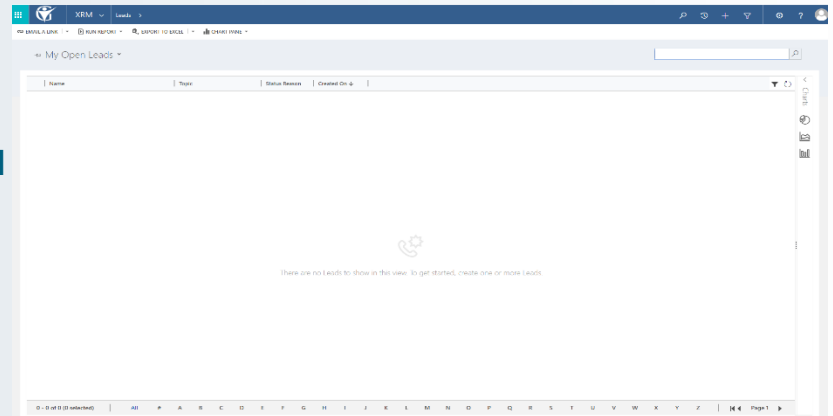
**The username/password for the GrantVantage Post award differs from the username/password for the GrantVantage Preaward.

- These portals have been identified and URL (link) provided to help assist with any confusion or issues for users. It is recommended to save these in your favorites or pin to your task bar.



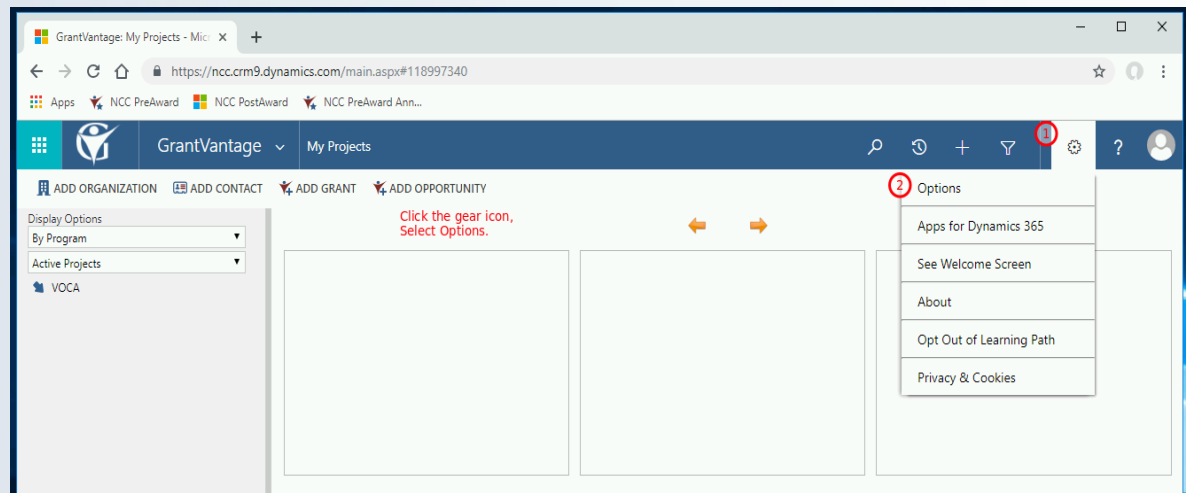
Updates

- Like any other software, GrantVantage will go through Microsoft updates and this could affect space on the browser, which we will cover in a few slides or the default settings for your homepage.
- The image to the right was a result of an update. If this ever happens to you you will need to set the default homepage.



Updates Cont'd

- To set the default page:
- 1. Go to settings in the upper right corner open it and click on options.



Updates Cont'd

- 2. Once the personal options window pops up use the drop down menu to set the default pane to GrantVantage and make sure the Default Tab is My Projects. Once they are selected correctly click OK, the window will close and click on the Gman Icon in the upper left and it will refresh your home page.

Browsers

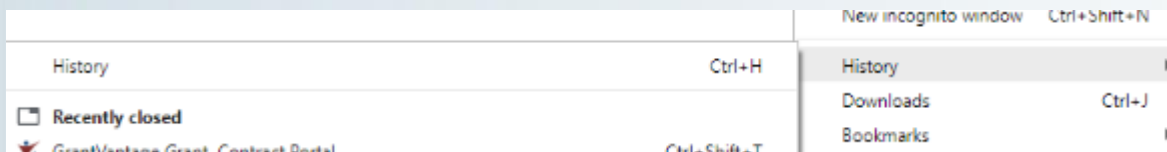
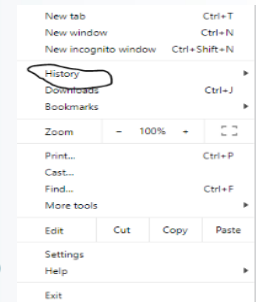
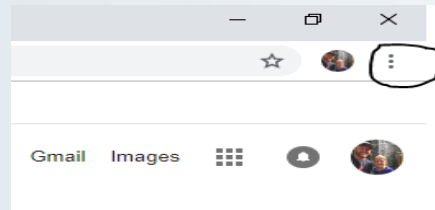
- The browsers do have an affect on functionality for the GrantVantage portals, Chrome and Microsoft Edge are the two browsers that work with CRM (GrantVantage) So users need to use one of the two when working with GrantVantage portals.
- Internet Explorer and Safari are bad browsers to use, if you can even access the portal on these browsers the portal will not load correctly which could result in the save feature not working or having duplicates.

Browsers Cont'd

- GrantVantage needs browser space to load, you may have had this issue or could have this issue. Typically the error is the website will not load, the solution to this is to clear the browser history. To clear your browser close all tabs except one.

For Chrome:

- 1. Locate browser settings
- 2. Click on setting to open the menu window and select history
- 3. This will open another window and select history from the top



Browsers Cont'd

- 4. Once in the history window you will select clear browsing data
- 5. Select the time range and hit clear data

Clear browsing data

Basic Advanced

Time range Last hour ▼

- ☒ Browsing history
Clears history and autocompletions in the address bar.
- ☒ Cookies and other site data
Signs you out of most sites.
- ☒ Cached images and files
Frees up less than 564 MB. Some sites may load more slowly on your next visit.

Cancel Clear data

Chrome history

Tabs from other devices

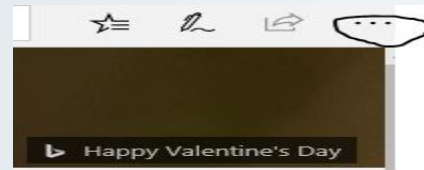
Clear browsing data



Browsers Cont'd

For Microsoft Edge:

1. Open browser settings
2. Opens the settings menu
3. Click on Choose what to clear



Open with Internet Explorer

Send feedback

Extensions

What's new and tips

Settings

Favorites bar

Show the favorites bar



Clear browsing data

Choose what to clear

Account

Browsers Cont'd

- 4. Once you have selected what to clear you can select what browsing data to clear, some will be already selected. Hit the clear button and this will open up browser capacity.

« Clear browsing data

☒ Browsing history

☒ Cookies and saved website data

☒ Cached data and files

☒ Tabs I've set aside or recently closed

☐ Download history

☐ Form data

☐ Passwords

☐ Media licenses

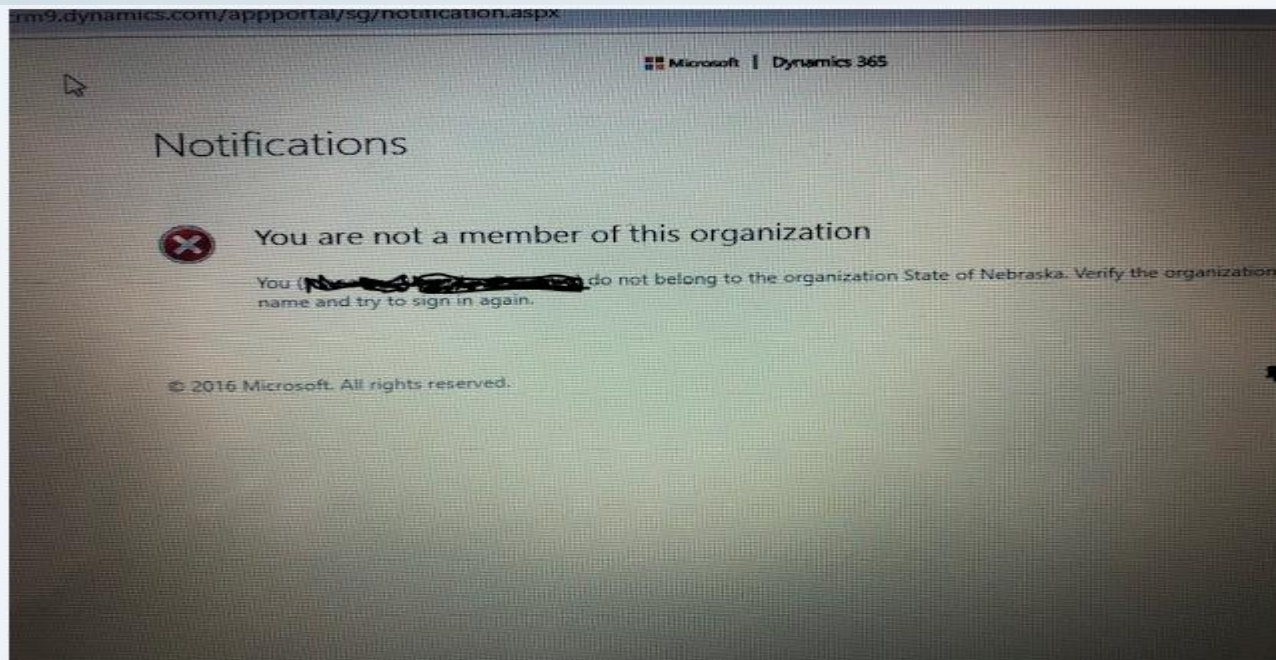
☐ Website permissions

[Manage permissions](#)

Clear

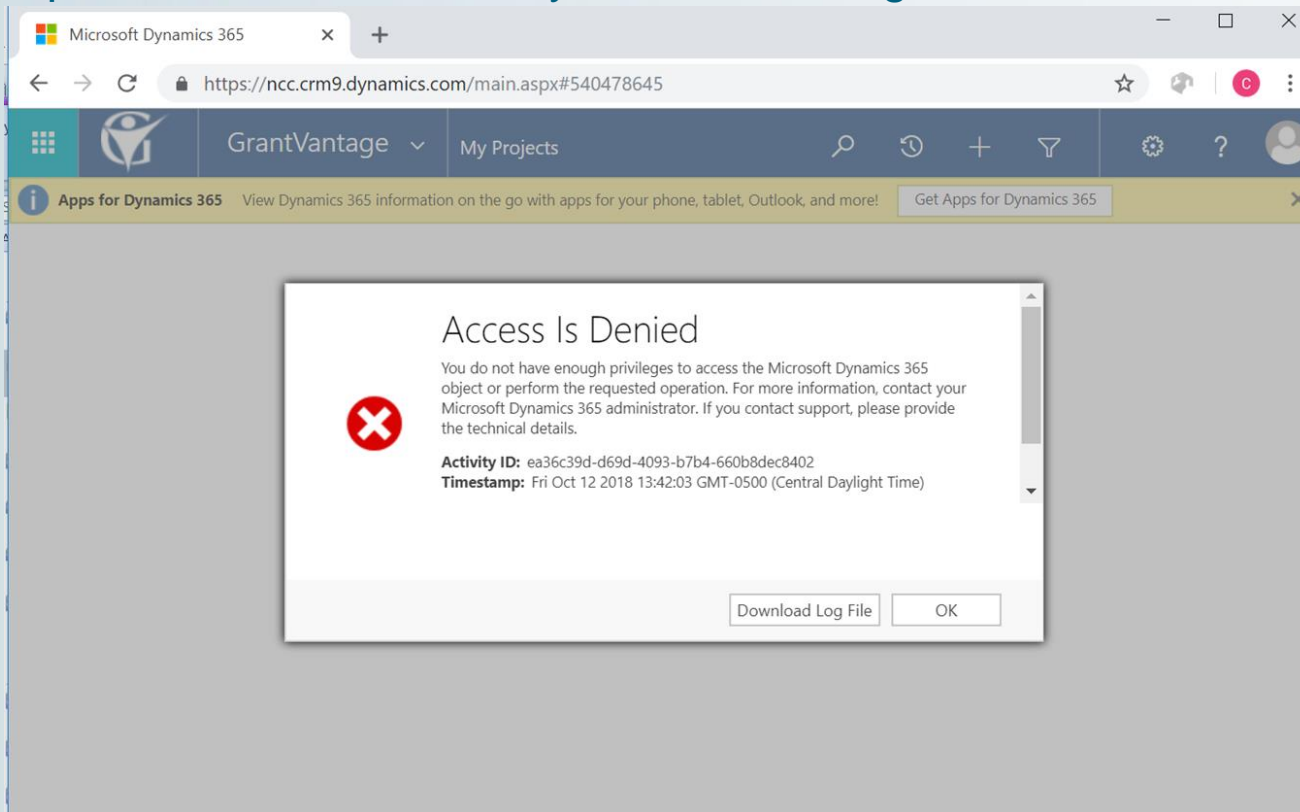
Error Examples

- This error is due to using the wrong email to log in. You will log onto GrantVantage post award using the assigned “@stateofne.onmicrosoft.com”, which is provided by the Crime Commission not your agency email.



Error Examples Cont'd

- This example shown below is an error due to using Internet Explorer, which prevents full functionality of GrantVantage.



Let's Wrap this Up

- Things to consider if you are having issues logging into GrantVantage or if you get an error message:
- 1. Check your browser, Internet Explorer and Safari are bad browsers, Chrome and Microsoft Edge are good browsers.
- 2. Check the URL (link) you are using and which portal you are trying to log into.
- 3. Check your user id and password, there is a different between the different portals.
- 4. Make a habit of clearing your browser history.